












IT Canvas

Version 0.7 | www.it-canvas.com

The IT Canvas was created to close the gap between IT and Business and create a common framework to work together.

Team

Date

1. Users 	4. Services you can use 	7. IT Resources 	10. Implementation Costs 
2. Channels 	5. Internal IT Partners 	8. System Architecture 	
3. Data 	6. External IT Partners 	9. IT Operations 	11. Running Costs 














IT Canvas – Sample questions

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Date

<p>1. Users </p> <ul style="list-style-type: none"> ▪ Age ▪ Number of users (5 or 500.000) ▪ Location (1 country or global) ▪ Consumers or business users ▪ Existing or new 	<p>4. Services you can use </p> <ul style="list-style-type: none"> ▪ Existing internal services ▪ Hosting (cloud), analytics, etc. ▪ Payment ▪ Security, compliance, legal ▪ Client contact, sales 	<p>7. IT Resources </p> <ul style="list-style-type: none"> ▪ Internal vs externals ▪ Developers, front end, back end, UX, mobile/app, full stack, data scientist/engineer, operations, etc. ▪ Team fit ▪ Availability/onboarding time 	<p>10. Implementation Costs </p> <p>How much will it cost to build?</p> <ul style="list-style-type: none"> ▪ MVP <ul style="list-style-type: none"> ○ Hardware/Cloud hosting ○ Licences ○ IT staff cost ○ Support functions ▪ Final solution <ul style="list-style-type: none"> ○ Additional features ○ Production requirements ○ Additional skills
<p>2. Channels </p> <ul style="list-style-type: none"> ▪ Offline and/or online ▪ Browser/app ▪ Internal/external systems ▪ Platforms (social/business) ▪ API, SAAS 	<p>5. Internal IT Partners </p> <ul style="list-style-type: none"> ▪ Which squads/teams ▪ Security, legal, architecture, compliance, comms, branding, etc. ▪ Backlog/availability ▪ Way of working internal teams ▪ Technology standards 	<p>8. System Architecture </p> <ul style="list-style-type: none"> ▪ Infrastructure/Hosting ▪ Technologies/Stacks/Languages ▪ System architecture ▪ Confidentiality-Integrity-Availability ▪ IT Risk assessment ▪ Non functional requirements 	<p>11. Running Costs </p> <p>How much will it cost to run?</p> <ul style="list-style-type: none"> ▪ What support levels do you provide ▪ Required operations costs <ul style="list-style-type: none"> ○ Patches ○ Disaster recovery ○ Pen testing ○ Etc. ▪ Recurring cost <ul style="list-style-type: none"> ○ Hardware/Cloud hosting ○ Licences ○ Data ○ IT staff cost
<p>3. Data </p> <ul style="list-style-type: none"> ▪ Internal/external data ▪ Who owns the data ▪ Access to data/dependencies ▪ Data Ethics ▪ Data quality 	<p>6. External IT Partners </p> <ul style="list-style-type: none"> ▪ Consultants vs developers vs suppliers ▪ Way of working, technology experience ▪ Experience in your sector ▪ Experience with scaling 	<p>9. IT Operations </p> <ul style="list-style-type: none"> ▪ Who will maintain your solution ▪ Uptime/SLA's/maintenance window ▪ 24/7 support or 9-17 business days ▪ What skills are needed ▪ Who will be the owner ▪ Upgrades/Patches/Security checks 	

